

# Victorious Gym

## Privacy Policy

### Victorious Gym

**Effective Date:** 19 February 2026

Victorious Gym respects your privacy and is committed to protecting your personal information in accordance with the Australian Privacy Act 1988 (Cth) and the Australian Privacy Principles.

This Privacy Policy explains how we collect, use, store, and protect your personal information.

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## 1. Who We Are

Victorious Gym is a martial arts and fitness facility located in Woolloongabba, Queensland, Australia.

### Contact Details:

Victorious Gym

50 Annerley Road, Woolloongabba QLD 4102

Email: [info@victoriousgym.com](mailto:info@victoriousgym.com)

Phone: 0407 267 789

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## 2. What Personal Information We Collect

We may collect the following types of personal information:

- Full name
- Phone number
- Email address
- Date of birth
- Emergency contact details
- Billing and payment information
- Membership details and attendance records
- Health information relevant to your training (if voluntarily provided)
- Website usage data (such as IP address and browser type)

We only collect information necessary to provide our services.

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### **3. How We Collect Your Information**

We collect personal information when you:

- Sign up for a membership
- Book a trial or class
- Complete forms on our website
- Contact us via phone, email, or social media
- Visit our facility
- Make payments
- Use our website

We may also collect limited anonymous website data via cookies.

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### **4. How We Use Your Information**

We use your personal information to:

- Provide gym memberships and services
- Manage bookings and attendance
- Process payments
- Communicate with you about classes, memberships, and updates
- Ensure your safety during training
- Respond to enquiries
- Improve our services
- Comply with legal obligations

We do not sell your personal information.

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### **5. Sharing Your Information**

We may share your information with trusted third parties only where necessary, including:

- Payment processing providers
- Membership management software providers
- Website hosting providers
- Professional advisers (accountants, legal advisers)

These providers are required to protect your information.

We do not sell or rent your personal information to third parties.

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## **6. Storage and Security**

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure.

Information may be stored securely in:

- Password-protected digital systems
  - Secure cloud-based membership platforms
  - Secure physical storage (where applicable)
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## **7. Cookies and Website Data**

Our website may use cookies to improve user experience and analyse website traffic.

Cookies do not identify you personally but help us understand how visitors use our website.

You can disable cookies in your browser settings.

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## **8. Access and Correction**

You may request access to or correction of your personal information at any time by contacting us.

We will respond within a reasonable timeframe.

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## **9. Marketing Communications**

We may contact you regarding:

- Membership updates
- Class changes
- Gym announcements
- Relevant services

You may opt out of marketing communications at any time.

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## **10. Third-Party Links**

Our website may contain links to third-party websites (such as booking systems). We are not responsible for the privacy practices of those websites.

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## **11. Changes to This Policy**

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

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## **12. Contact Us**

If you have any questions about this Privacy Policy or your personal information, please contact us:

Victorious Gym

Email: [info@victoriousgym.com](mailto:info@victoriousgym.com)

Phone: 0407 267 789

Address: 50 Annerley Road, Woolloongabba QLD 4102